

SALON KATHLEEN

CANCELLATION & NO SHOW POLICY

- EFFECTIVE JUNE 1, 2022 -

Understanding that schedules change, we are willing to work with our clients when rescheduling or canceling any appointments, but are now requesting at least 48 hours notice.

If you are more than 15 minute late for your appointment, we may have to reschedule your service if it cannot be completed in the remaining time frame. All attempts to reschedule in a timely manner will be made. However, If we do not hear from you 15 or more minutes into your scheduled appointment time it is considered a “no show”.

Clients not following this policy, and canceling within 48 hours of their scheduled appointment, will be required to pay a 50% non refundable deposit before securing your next appointment.

Clients who do not show up for their appointment, will not be able to book online and will be required to pay a 50% non-refundable deposit before scheduling your next appointment.

By scheduling any appointment with Salon Kathleen by phone, online, or in person, you are agreeing to our cancellation and no-show policy.



Salon Kathleen